

## Coronavirus Disease (COVID-19) Update

At GCVS, the health and well-being of your pet and family are our top priority. At GCVS, the health and well-being of your pet and family are our top priority. As always, we are committed to our patients and focused on delivering the high-quality care you expect from GCVS. With coronavirus (COVID-19) status continuing to evolve, we want to assure you that we plan to remain open for emergencies and continue uninterrupted specialty care during regular business hours.

**At this time, pet owners will be provided with the option to enter the lobby to wait for their pets. We are limiting the number of clients in the lobby, so if you need to wait for an extended period, we may ask you to wait in your vehicle or offsite. Clients are required to follow all posted guidelines, including wear face masks covering their noses and mouths at all times.**

**We will continue to offer [contactless curbside check-in](#) for clients who prefer not to enter the hospital.**

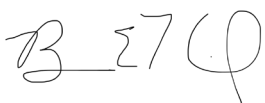
**If your pet has been referred to GCVS or is experiencing an emergency, please call GCVS (713-693-1111) prior to your arrival and we will provide you with detailed instructions.**

Inside our hospital, we are taking additional steps to keep patients, clients, and employees healthy and safe.

- All person-to-person physical contact is limited, and appropriate social distancing measures are followed.
- We have increased the frequency of cleaning and disinfecting of all high touch surfaces throughout our facility with a hydrolyzed peroxide disinfectant cleaning agent (99% effective in 5 minutes).
- All CDC guidelines are being closely followed by our team.
- GCVS is equipped with state-of-the-art circulation systems, identical to those found in human hospitals, which use a high-efficiency (HEPA) filter to circulate the air and remove more than 99% of airborne particles. Our air handling systems use 100% outside air and do not recirculate air within the building.

All GCVS departments are fully operational and accepting new patients. We are continuing to monitor the guidance of the Centers for Disease Control and local authorities to ensure that the actions that we are taking are comprehensive and appropriate.

We appreciate your understanding and patience during this uncertain time.



Brian E. Harnish

Hospital Director, Gulf Coast Veterinary Specialists

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