

## Coronavirus Disease (COVID-19) Update

At GCVS the health and well-being of your pet and family are our top priority. As the situation around coronavirus (COVID-19) continues to evolve, we want to assure you that we plan to remain open 24/7 for emergencies and continue uninterrupted specialty care during normal business hours.

**We are taking additional steps to help keep patients, clients, and employees healthy and safe, including implementing a limited access policy which suspends use of our waiting area and restricts access to our building.**

**If your pet has been referred to GCVS or your pet is experiencing an emergency, please call GCVS prior to your arrival at 713-693-1111 and we will provide you with instructions. We will provide you with additional instructions on what to expect upon arrival at the time your appointment is made as well.**

**If you are feeling ill or have traveled to a CDC level 3 area in the last 30 days, please let us know upon calling.**

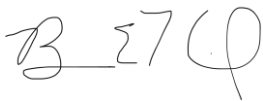
**Pet owners will not be permitted to enter the hospital under further notice.**

Inside our hospital, we are taking additional steps to keep patients, clients, and employees healthy and safe, including:

- We are minimizing all person-to-person physical contact. We have asked our team to refrain from shaking hands.
- We have increased the frequency of cleaning and disinfecting of exam rooms and all high touch surfaces throughout our facility with a healthcare grade disinfectant.
- All CDC guidelines will be closely followed by our team.
  - Employees who feel ill are instructed to stay home and consult their healthcare providers.
  - We are also urging all employees to be vigilant about frequent hand washing and covering coughs and sneezes.
- GCVS is equipped with state-of-the-art circulation systems, identical to those found in human hospitals, which use a high-efficiency (HEPA) filter to circulate the air and remove more than 99% of airborne particles. Our air handling systems use 100% outside air and do not recirculate air within the building.

We are closely monitoring the guidance of the World Health Organization, Centers for Disease Control and local authorities regarding the spread of the virus to ensure that the actions that we are taking are comprehensive and appropriate.

Please do not hesitate to reach out to me or any one of our staff members should you have any questions.



Brian E. Harnish  
Hospital Director, Gulf Coast Veterinary Specialists